



## Position Description

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<b>Position Title:</b>	USA Subject Matter / Compliance Expert in Drinking Water; and USA Subject Matter / Compliance Expert in Wastewater
<b>Reporting To:</b>	Executive Director, WaterStart USA
<b>Key Collaboration:</b>	Working closely with a WaterStart partner to develop their enterprise product roadmap
<b>Employment Type:</b>	Part-time (Retainer) for up to 70 days over 12 months
<b>Location:</b>	United States

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### Primary Purpose

- WaterStart is partnering with an industry leader in environmental compliance software solutions. Our Partner is focused on further developing its enterprise ready platform to meet and exceed environmental compliance performance across the United States and Canada.
- Key to our partner’s success is the ability to access current knowledge held by subject matter / compliance experts working in the water utility domains of drinking water and wastewater management.
- WaterStart wishes to engage suitable individuals who possess the relevant drinking water and wastewater expertise in the current environmental controls and regulations and are in a position to impart that knowledge to enable our partner to develop their product range over the next 12 months.
- It is anticipated that WaterStart’s partner will workshop requirements (virtually – depending on location) with the relevant subject experts. Larger portion of effort is likely to be consumed in the first 6 months with availability for consultation, review and testing as the product range is developed over the following 6 months.

### Key skills, knowledge and abilities

#### Required skills:

- Highly skilled in collaboration and an effective communicator who has informed opinions on ways technology can solve drinking water and wastewater challenges.
- Capable of immersing into our partners culture of teamwork with enthusiasm.
- Outcomes focused and an enabler of evolution of our partner’s enterprise compliance product range.
- Skilled in imparting explicit domain knowledge on either drinking water or wastewater compliance requirements and capable of educating and empowering dynamic project teams.



- Exceeding environmental compliance and operational performance across the United States and Canada.

### Required knowledge:

- Suitable candidates must hold relevant and current knowledge of USA Federal and State environmental protection Acts and associated compliance requirements.
- Hold knowledge and understanding of the big picture challenges that utilities face in meeting their mandate of delivering drinking water or wastewater services and a desire to solve those challenges.
- Possess knowledge of sustainability planning and experience with technology implementations.
- Possess knowledge of compliance reporting and associated data / metadata requirements.
- Experience or understanding IT projects is desirable but not essential

### Required abilities:

- Problem solving mindset and a strong desire to analyze problems and work collaboratively with a team to identify solutions and validate them with real world scenarios.
- Have the ability to support our partner's process mapping and continuous improvement processes.
- Possess the ability to think and act strategically and help our partner meet market demands for enterprise products.
- As an effective communicator you will be able to work with our partner on product position papers that enable market presentation for revenue opportunities.

## Key selection criteria

1. **Mandatory** – Current, relevant and diverse domain expertise and experience in either drinking water or wastewater management in a modern utility operating in the United States with the capability to envision how the relevant domain will evolve over time.
2. **Mandatory** - Sound ability and comfortable with imparting knowledge in a professional and supportive manner and help identify issues and solve problems in a proactive and service-oriented way with excellent attention to detail in written and spoken communication forms.
3. **Highly desired** – Exceptional interpersonal, communication, collaboration capabilities, with the ability to liaise effectively with stakeholders and promote value propositions.
4. **Highly desired** – Experience in technology implementations and how innovation can be successfully utilized to solve domain issues and challenges.

## About WaterStart

WaterStart is a non-profit collective of globally recognized leaders who are adapting to change by scaling up new solutions to water challenges. Driven by the needs of water agencies and large consumers, we provide a channel for pooling resources to accelerate the deployment and adoption of innovative water technologies. For more information, visit [www.waterstart.com](http://www.waterstart.com).